



## Communities for Work Case Study 3 – ACT Training

Participants gain qualifications and work through collaboration between Communities For Work and ACT.

SH was referred to Communities For Work by DWP because he was looking for a career change and hadn't been able to secure employment. His specific aim was to gain an SIA licence so he could work alongside his dad, but he was willing to accept all and any help to get him into employment. RG was also referred to CFW by DWP. He was very keen to gain employment because he wanted to support his partner and young child. He had had some experience working as a steward and wanted to build on this by gaining his SIA licence.

SH and RG both attended several meetings individually with the Youth Mentor for Communities For Work. The mentor worked together with both participants on updating their CVs, she delivered a short workshop on interview skills and discussed different types of employment with each participant. SH maintained that although he would accept any employment, he really wanted an SIA licence as he would then have a guaranteed job as a doorman in his father's workplace. The youth mentor made contact via email with ACT to enquire whether they could put on an SIA licence course in Ebbw Vale and was told straight away to refer any young people who wanted to complete the course. Both participants received a letter from ACT confirming that the course where and when the course would take place. SH and RG came into the Communities First office to tell the youth mentor that they had both passed the course and were feeling very pleased with themselves.

Since both participants gained their SIA licences, SH has gained weekend work as a security guard with his dad in Brynmawr and has had an interview for a full time security guard job in Ebbw Vale Tesco. RG has also had some weekend security work, which has utilised his SIA training.

### Good Practice

It is good practice to always listen to what the participant wants to do regarding training and employment and to research local opportunities. It has been through good communication and collaboration with ACT that these participants have been able to gain the licences they need to gain employment in their chosen sector.