

Case Study 2

“Mr G” has recently moved to the country at the time of enrolment. He has been working in Memory Lane on a production Line, but his work experience back at home was in construction.

He needed required qualifications to get into construction sector. I advised him that he will need to obtain a CSCS card to work within the construction industry, we discussed the course along with the Level 1 Health and Safety, and this would be the foundation to find work in construction.

“Mr G” does not have any UK qualifications he was interested in completing a Manual Handling course.

I discussed the course, found suitable dates and booked him onto a Manual handling course with Adult Community Learning and he passed with Level 2 qualification.

Upon completion of manual handling, “Mr G” started practising the CSCS course by making repetitive mock tests and I gave him the training material to go through. He has shown good willingness and interest towards learning and achieving the CSCS card so that he can find employment in the construction industry.

After numerous mock practice tests, “Mr G” felt confident to attend the training. I booked him onto the training and he passed on the first attempt. He rang me and expressed his happiness that this will widen and open up his employability approach. “Mr G” Thanked the project for the support and guidance that was offered throughout.

“Mr G” left feedback to the into work email in regards to the support he received from project. In his own words below:

I would like to give my evaluation feedback to project "Health and Safety Level 1 and Construction Skills Certification Scheme", services and mentoring by Mr. Aditya Tamatham at Skills @ Work.

First, the project: Health and Safety Level 1 and Construction Skills Certification Scheme - I rate it as "Good" because the courses given to me are in line with my experience. I want to see myself working in the construction industry for the following days, share and apply the things I learned from the training.

Second the services: I rate it as "Good" because this could be a big help in working and to be aligned in the requirements and standards needed in the construction works.

Lastly, the mentoring: I rate it as "Excellent" because guidance and mentoring given to me was exceptional. I have a nice time working with him all throughout the project. I receive constant follow up and materials in preparing myself for the certification. Keep it up (mentor name) and Skills @ Work.

It's been a pleasure working with you and a big thanks.

Best regards,

"Mr G"