

## Case Study 1 – Patrick



### Background

Patrick was referred to the ESF funded Working Skills for Adults 2 project by Cwmbran Job Centre Plus in November 2019.

He had employment as a shop fitter but due to the pandemic had had very little work since April and was struggling to make ends meet.

Patrick knew that if he could gain his IPAF licence he would be able to gain additional work and increase his earnings substantially. Unfortunately, his current situation meant he was unable to fund it himself.

### Intervention

Patrick was booked on to an IPAF course due to run in January 2021.

While he was waiting for this he undertook a First Aid course to further enhance his CV.

Then lockdown 2 struck and Patrick's IPAF training was cancelled. Over the next few months, he kept in contact with his Employment Support Worker and as soon as the next training was available Patrick was booked on – with one day's notice! It meant travelling home from a job in Oxford after an 8.30pm finish to attend the crack of dawn course start the next morning.

### Outcome

Patrick passed the training with flying colours and gained his IPAF licence.

As predicted, this has already provided him with additional work opportunities which will hopefully continue to grow.